

# Border Management and Visa Management

Presentation title: Modernising border and visa management to facilitate an enhanced experience for travellers



Nkululeko Nxasana  
Sales Director – Southern Africa (SADC)

# Border and Visa Management Drivers

11 B

Air Passengers Traffic will  
double between 2012 and 2030

source Airports Council International (ACI)



Passenger facilitation

39M

39M Stolen or Lost Passports  
*"Biggest threat facing the world"*

Interpol Secretary General Ronald K. Noble



Border Intelligence

500M

Over 500M of ePassports in 2013,  
reaching 53% of total by 2017

source ICAO



Leverage ePassport  
installed base

# Answers to Border related challenges

## ✧ Numerous security threats at borders

- ✧ Many different travel documents to verify
- ✧ Many different type of fraud : documents and identity
- ✧ Many risks to assess : Terrorism, trafficking, criminality...



**Automated Document Verification for every Travel document**

**Identify confirmed using Biometry Check**  
**Border Intelligence for Risk Assessment**

## ✧ Numerous border points to be secured

- ✧ Air, sea and land border points
- ✧ Automated, manned or mobile controls
- ✧ Fraudulent traveler will always choose the weakest security point



**Same verification engine everywhere**

**Nationwide unified system**

**Consistent anytime anywhere**

## ✧ Fraud and threats are continuously evolving

- ✧ Document forgery is continuously evolving
- ✧ Traveler risk assessment will evolve in the future
- ✧ Risky routes are moving



**Adapt verification actions**

**Adapt criteria for alerts**

**Operational control by Border Authorities**

## ✧ Passenger facilitation and cost effectiveness

- ✧ Budget constraints
- ✧ Increasing passenger traffic / Flexibility to cope with peaks
- ✧ Competition between countries and airports to attract traffic



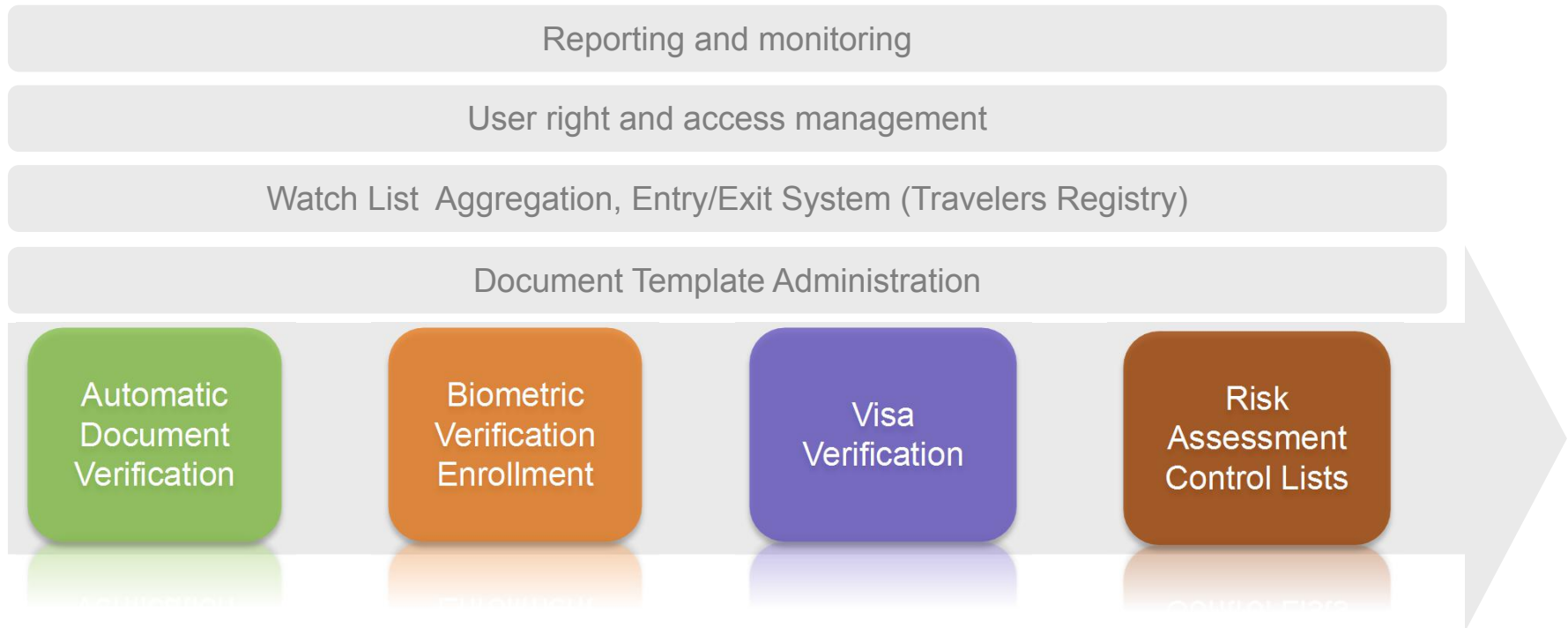
**Automated Processes**

**ABC Gates, Visa Web Portal**

**HW Independent**

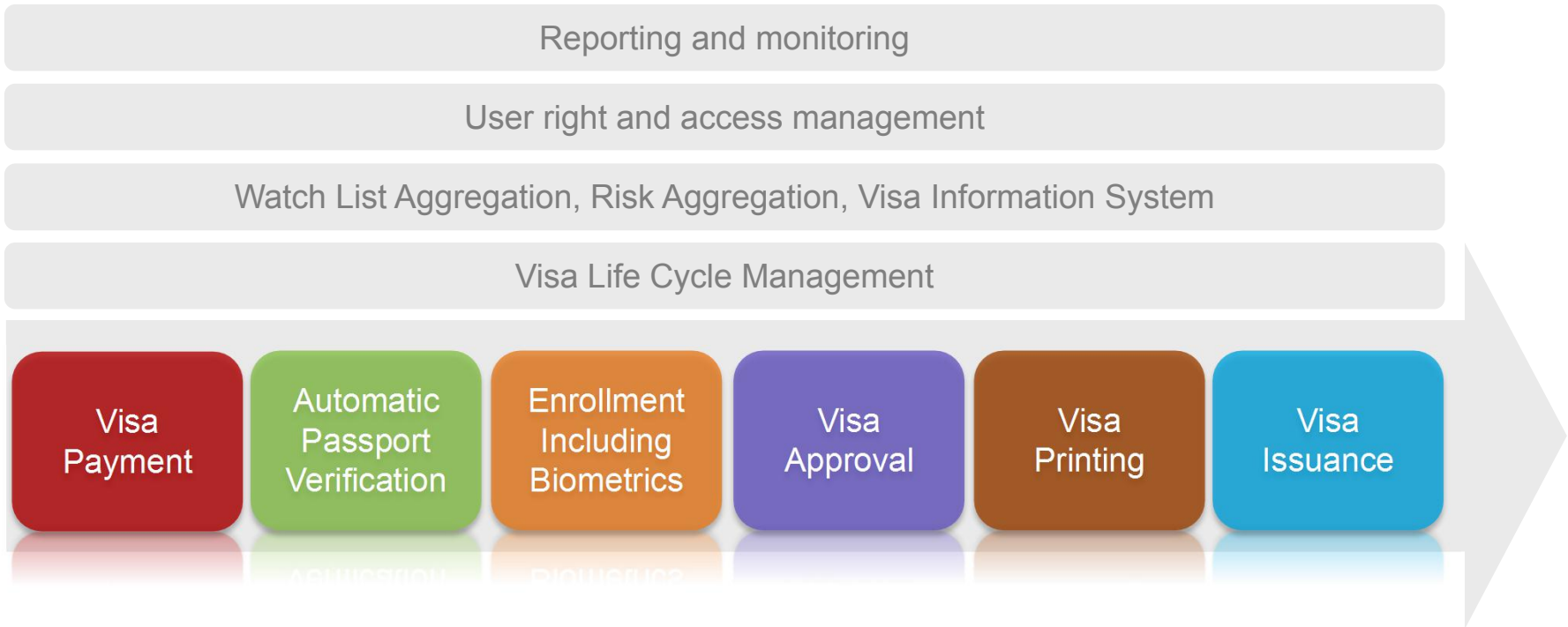
**End-to-End Airport automation**

# Border Management Operations



- ✧ *Adapt to your needs:* Biometrics, eVerification, Legacy Systems, Interfaces...
- ✧ *Protect your data, traveler data* against intrusion and malevolence
- ✧ *Benefit from the most suitable hardware components*

# Visa Management Operations



- ✧ *Adapt to your needs:* eVisa, Web Portal, Biometrics, Databases...
- ✧ *Protect your data, traveler data* against intrusion and malevolence
- ✧ *Benefit from the most suitable hardware components*

# „FLY TO GATE“

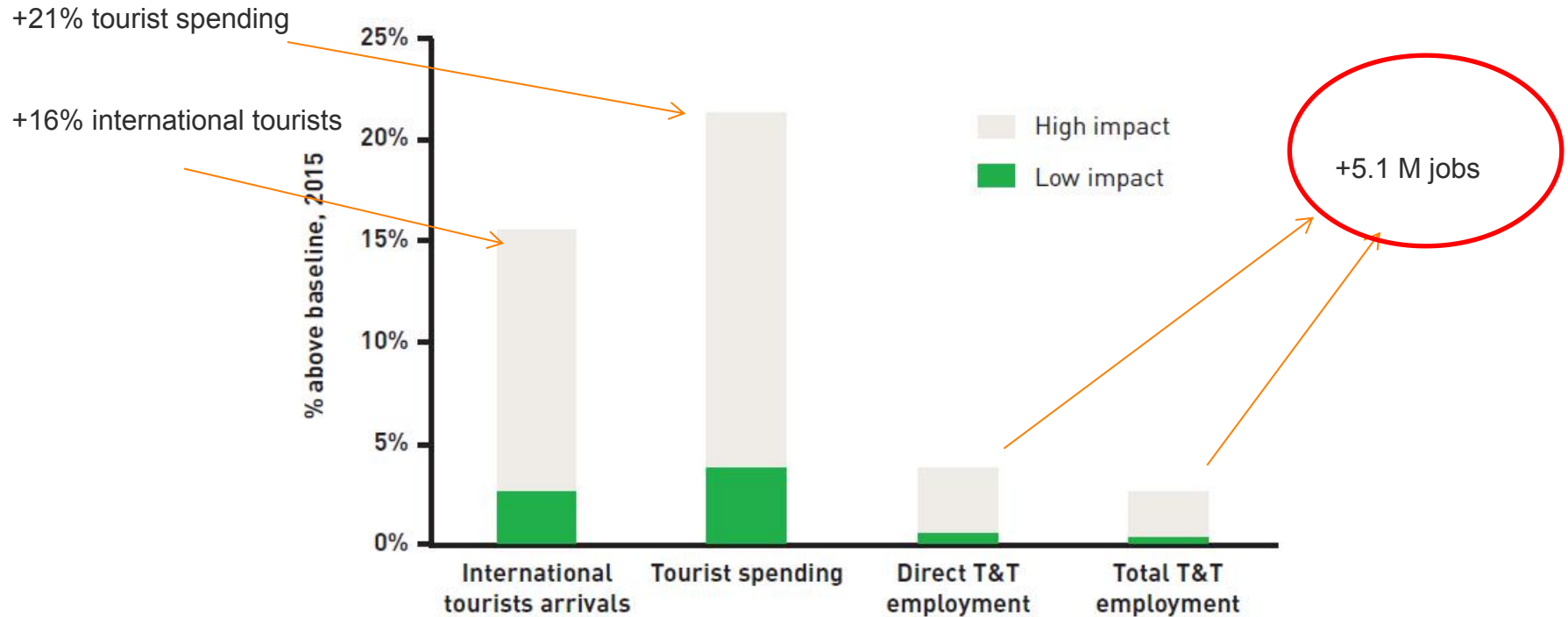
Enabling speed and security at every passenger touch point with **biometric authentication**.



„WELCOME ONBOARD“



# Impact of Visa facilitation on the G20 economies



Note: Growth above the baseline scenario - low impact (3% tourist arrivals) and high impact scenarios (16% tourist arrivals)

**Efficient visa management can stimulate growth and employment**

Source: 2012, World Tourism Organization (UNWTO)  
and World Travel & Tourism Council (WTTC)

# Why our Border and Visa Management ?

## Security

Reliable and Consistent Document Verification  
Identify confirmed using On-the-Fly Biometry Check  
Border Intelligence for Risk Assessment

Trust

## Facilitation

Use of Automated Border Control Gates  
Visa Application over the Web  
End – to –end Airport Automation (Fly to Gate Offer)

+Experience

## Cost Control

Hardware Independent  
Scalable  
Customer takes control of the evolutions

Operational  
Excellence



# Contributing to more than 100 government programs

40

ID, eID, mID national initiatives



25

DL and eDL programs



30

ePassport programs



20

Healthcare eHealth schemes



25

Border & Visa management projects

# Border Control / Document Verification / Visa Mgmt & eTA References



## In Border Management:

- Croatia
- Finland (EU Lisa)
- Greece (EU Lisa)
- **Ghana**
- **Gabon**
- Lebanon
- Malawi
- Norway
- Namibia
- Tajikistan

## Automated Border Management:

- **France**
- **Ghana**
- Norway
- Ukraine
- Switzerland (non public)

## In Visa & Electronic Travel Authorization (ETA) Management:

- **Ghana**
- **Gabon**
- Tadjikistan
- Uganda
- Over 10 OEM projects (Spain, Denmark, Belgium, Greece, Malta, Argentina,...)

## In Document Verification:

- Croatia
- France
- Italy
- Netherland
- Poland
- UAE
- US California
- IOM (International Organization for Migration)

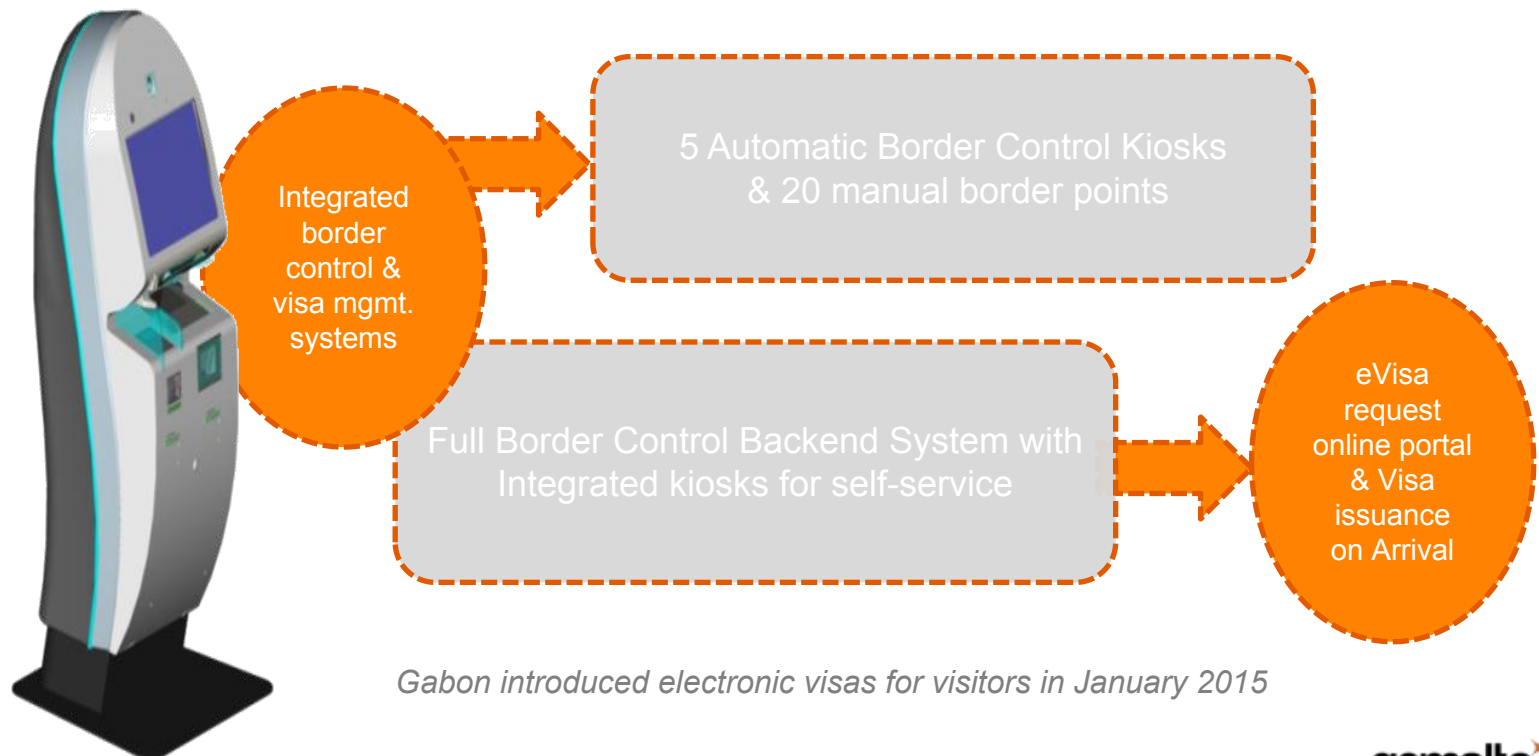


+25



## Gabon's Border & Visa Management System, including ABC Kiosks

- ✦ **Country profile:** Among the Africa's wealthier nations, 1.5 million inhabitants
- ✦ **Opportunity/issue to address:** facilitate the arrival processes, minimize airport congestion and curbs visa overstays
- ✦ **Solution scope:** Border Management, eVisa system aiming at making public services more accessible
- ✦ **ABC Kiosks:** the border control Kiosks are further facilitating the flow of passengers

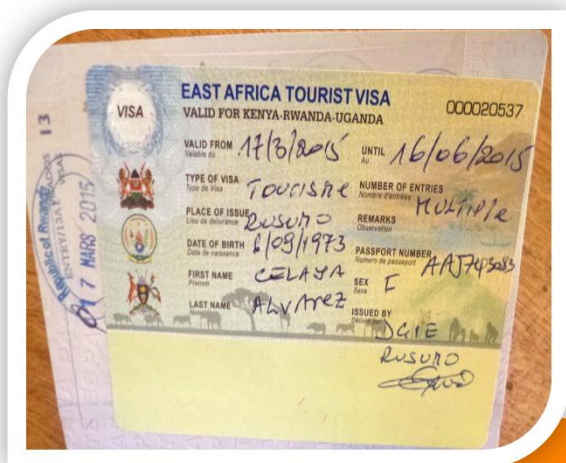


*Gabon introduced electronic visas for visitors in January 2015*



# Uganda's Visa Management System

- ✦ **Country profile:** serves as an economic hub for neighboring countries like DRC, South Sudan and Rwanda
- Opportunity/issue to address:** enhance national security, protect a traveler's identity against theft, while offering an easy travelers experience. Support Visa & work permit issuance.
- ✦ **Solution scope:** entire visa life cycle management from application to issuance. Online portal to apply & pay for eTA, Visa management and issuance system at arrival with collection of biometric data, integration to local/international control lists, AFIS for FP matching



Visa issuance upon arrival after eTA check, verification of passports and collection of traveler biometric data

Centralized traveler database secured by an Automatic Fingerprint Identification System (AFIS)

Launched  
in July  
2016

# Why Gemalto?

- ✧ End-to-end **experienced** secure solution provider
- ✧ Support for defining identity ecosystems due to **leadership** in International Standardization bodies and Identity Alliance
- ✧ **Advanced Digital Security Technology** emphasizing **Mobility**
- ✧ **At the Crossroad** of several business sectors (mobile communication, private sector, government...) to help broadcasting and strengthening your Identity schemes
- ✧ **Best practices** based on a wide range of live references and shared through workgroups and events
- ✧ Reliable and proven access to a wide range of (i) **secure elements**, managing dynamically their content and their lifecycle and (ii) advanced & **secure communication channels** (mobiles, tablets, laptops, kiosks...)
- ✧ Complete range of **Professional Services**: consulting, integration, managed services, training, **knowledge transfer and local enterprise development**, services and maintenance

Thank you

