

Multibiometrics in the context of ID solutions for the financial sector

and Experience on the BVN Project in Nigeria

Jan Nack • 27th of April 2017 **ID 4 Affrica Windhuk**  DERMALOG

# Agenda

- 1. Dermalog
- 2. Video
- 3. Details on the Nigeria Banking Project
- Lessons Learned, Experience; Challenges
- 5. Outcome

# **DERMALOG IDENTIFICATION SYSTEMS GMBH**



#### **Headquarters:**

Hamburg, Germany

#### **Branch office:**

Kuala Lumpur, Malaysia

#### Founded:

1995 by Günther Mull

#### Focus:

Biometrics, AFIS and Fingerprint Livescanner

#### **Customer Base:**

many Government customers worldwide, recently also B2B customers





# The Customers





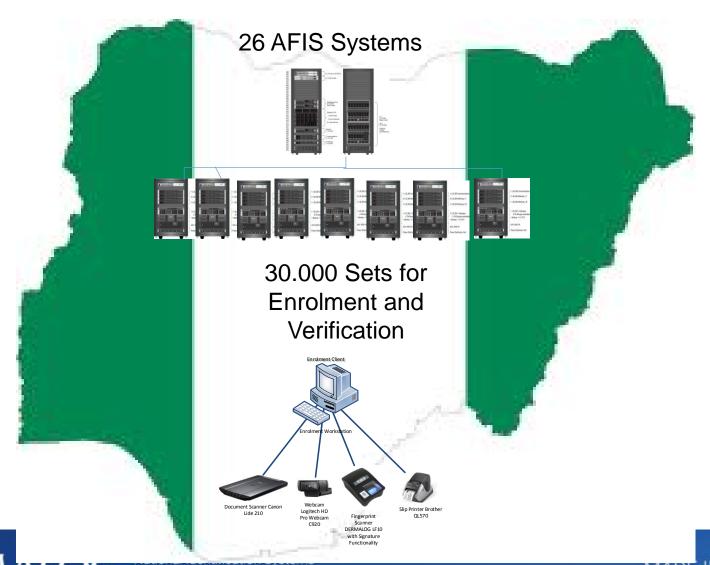
The requirements of Cash-Less Nigeria project necessitates integration of NIBSS to Banks, Switches, Non-Bank Financial Institutions, Mobile Payment Operators, among others

6

The Project



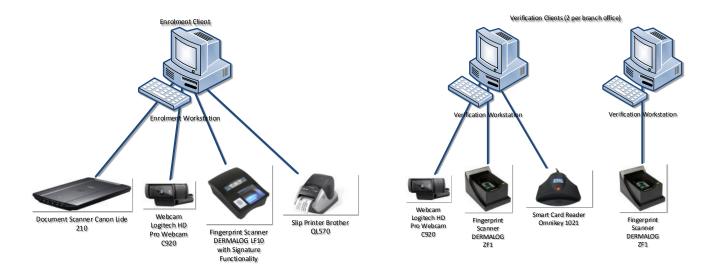
- 24 Banks involved
- 5000 **Branches**
- 50 Million Customer



# Installation of 30.000 Sets for Enrolment and Verification

10.000 Enrolment Sets

20.000 Verification Sets



5.000 Branches

# **BVN** Registration

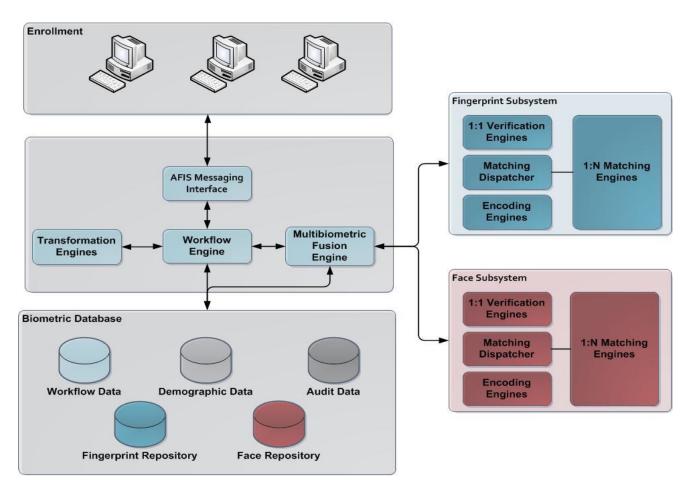


Biometric registration with fingerprints, face signature and personal data





#### **DERMALOG ABIS**



Two key concepts of the architecture are represented:

- Distributed, scalable, component-based architecture. The architecture provides a clear separation of duties into various components. This distribution allows individual components to be scaled vertically and horizontally, as necessary, to support increased loads.
- Enterprise integration via an integration component, concentration of the communication through the AFIS Messenger ensures a consistent and flexible application integration implementation.

# **Project figures (April 2017)**

Total bank clients: ~50 million.

Counters equipped with identification and verification systems: 30,000

Participating banks: 24 plus the Central Bank of Nigeria Branches involved: 5,000

Within 6 month 5.000 branches have been installed and were connected with the system.

A total of 10,000 systems for customer enrollment and 20,000 scanners for customer identification.

In sum we trained 20,000 operators to apply the biometric systems.

Until Yesterday, we have captured 28.840.241 Bank Customers and provided them with a unique Biometric Verification Number (BVN)

# 2. Lessons Learned, Experience, Challenges

## Registration process

Double Registration (by mistake)

person has bank accounts in different banks

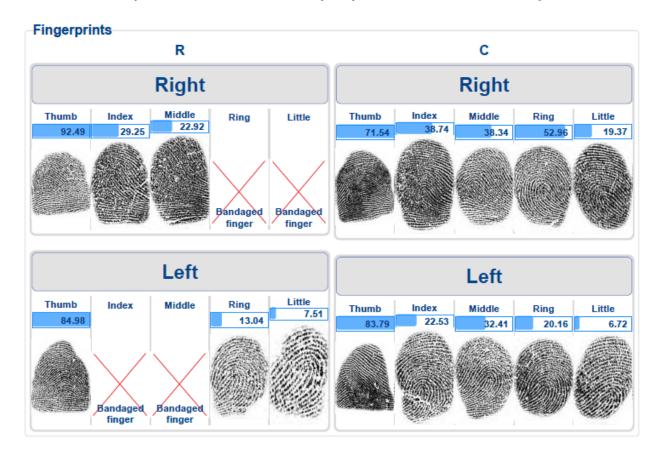
Double registrations, (intended)

- Involvement of the Operator
- Mixed up of fingerpint positions (very low according to LF10)
- Capturing fingers from different person in one 10 print record
- Missing fingers

## Challenges

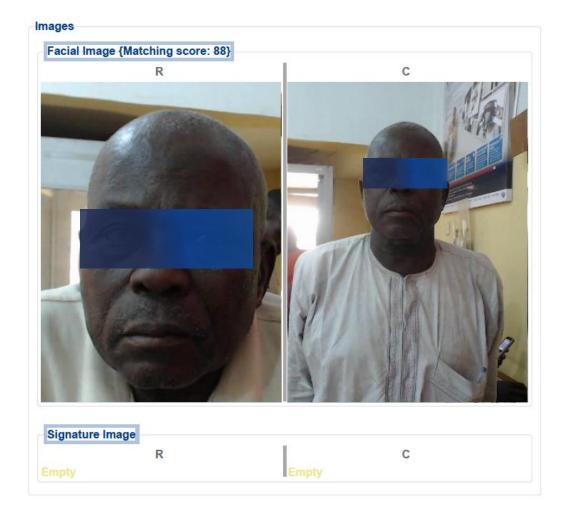
- Involvement of the Operator
- Mixed up of fingerpint positions (very low according to LF10)
- Capturing fingers from different person in one 10 print record
- Missing fingers **Comparison Report**

R: {BVN: 22371518793 enrolled 13/01/2016} vs C: {BVN: 22270419854 enrolled 10/06/2015}



Crossmatch Display											
Candidate											
Request	Finger	RT	RI	RM	RR	RL	LT	Ц	LM	LR	LL
	RT	62.04	13.77	17.14	13.3	12.09	16.27	13	10.28	13.18	10.99
	RI	14.36	42.79	15.03	13.97	11.66	11.62	16.01	12.86	11.17	8.29
	RM	10.05	8.48	15.18	15.34	13.15	10.36	14.18	11.18	14.02	2.12
	LT	14.59	9.28	17.63	14.42	6.87	27.07	10.29	14.15	10.71	8.94
	LR	11.7	8.87	11.69	20.58	17.27	10.46	15.66	18.26	46.29	6.69
	LL	2.11	13.71	2.11	2.11	10.65	2.11	3.92	2.12	13.23	11.94

# **Face Recognition (2nd Biometric)**



# **Encouragement for Registration**

#### Deadline 16th of June 2015



- "Customers Storm Banks For BVN Enrollment As Deadline Approaches"
- Up to 400,000 registrations in one single day (average 100,000 per day with the weeks bevore the Deadline)
- Up to 28,000 double identities prevented in one single day (average 7,000 per day)

# **Lessons Learned**

#### For the banks:

- Many incorrect account information
- Many different identities of individuals in the Banking Systems

### For us:

It is possible to realize large scale Biometric projects in Africa

# **Outcome:**

- Reduction of Fraud
- Improved KYC data at each Bank
- New markets for Banks
- The "unbanked" people get access to the banking System

# What comes next?





**BIOMETRIC ATMs** 



**Mobile Biometric devices (POS)** 



**Mobile banking with Biometrics** 



**Online banking with Biometrics** 

## **Multi-Biometrics**





**Finger** 

## or Multi-FactorAuthentication

- **Password**
- Voice

# **Thank You!**



#### Internet

Receive further information on our company website www.dermalog.com





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