

**Connecting citizens and governments.
National strategies of document
digitalization in Africa.**

Government eID in Africa: trends

Secure e-documents

Efficient and reliable environment and infrastructure.

Verification

Precise and massive citizen verification

Financial inclusion

Identity + payment

Authentication

Convenient and secure authentication on mobile devices

E-government

Effective access and usage of e-Government

Collaboration

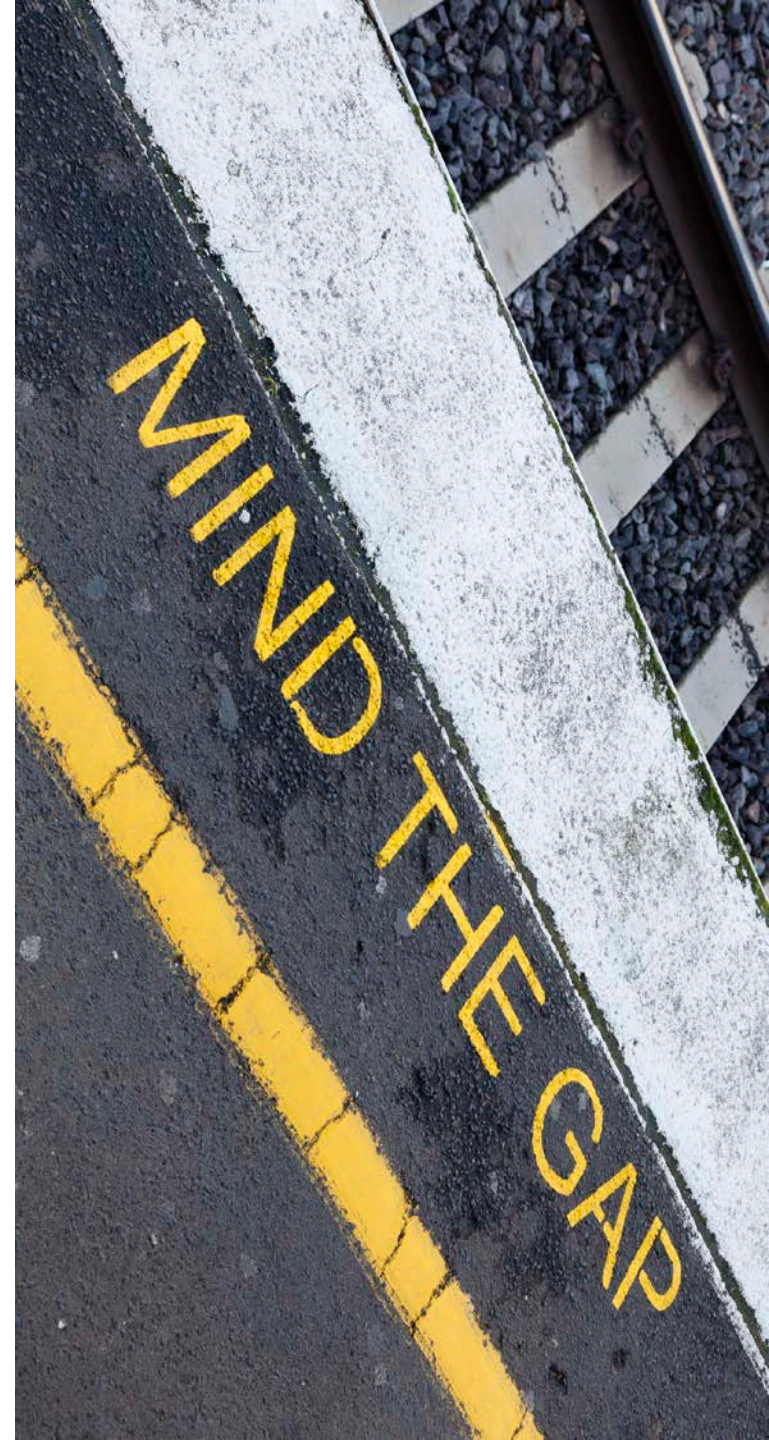
Increasing collaboration between registries & databases, enrolment stations, issuance bureaus, banks, traffic, social and healthcare systems, etc.



Government eID in Africa: challenges

Current approach to implement e-documents in Africa:

- ✓ Solution providers and integrators sell separate systems and projects to governments.
- ✓ Systems are usually not connected with each other.
- ✓ There is no exchange of data between units and systems.
- ✓ System capabilities are not used effectively.



Government eID in Africa: challenges

Desired approach & next challenge:

- ✓ Build synergy between governments and solution providers.
- ✓ Explain governments how their country can benefit from implementing a **complete ID system** for citizen verification and identification, e-Government, border control, healthcare and social programs, financial services.
- ✓ Maximize efficiency and minimize costs.



African eID: fast-developing market

- ✓ Africa is developing fast. What was once a few countries investing in citizen identity is now a fast-growing market.
- ✓ There are many opportunities with an integrated ID system with a wide range of applications: voting, social programs, Know Your Customer (KYC) for banking and financial inclusion.
- ✓ Each country in Africa should find its own path for growth.
- ✓ Secure ID systems will help shaping the Africa of the future and improve the living standards for a billion+ of people.



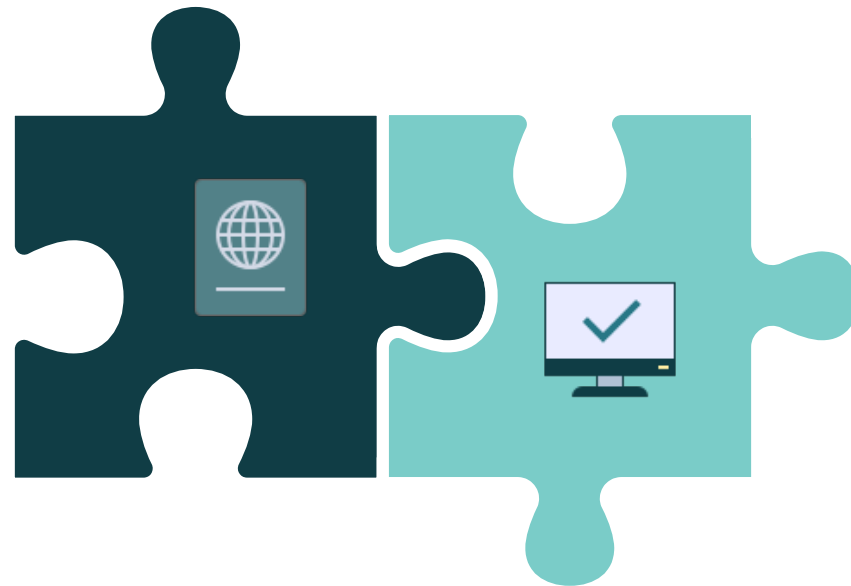
Digital disruption in Africa

- ✓ Number of people travelling within Africa and internationally is increasing. Secure documents and systems, including PKI, are a must to fight identity fraud and establish mutual trust between countries.
- ✓ The system behind the identity document becomes more important than the document itself.



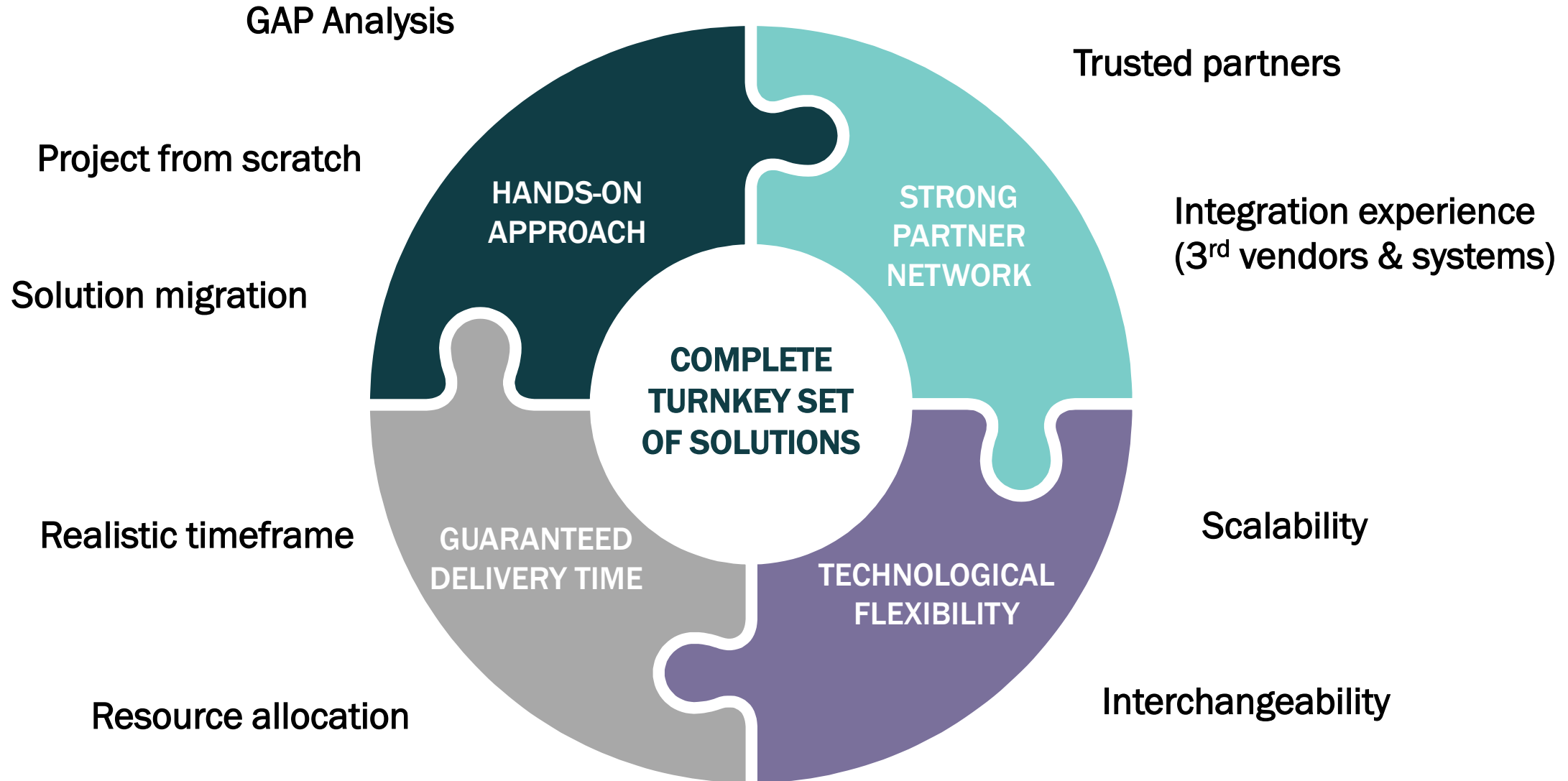
Digital disruption in Africa

- ☑ **The majority of Sub-Saharan population still live in rural areas.** Therefore governments are not only in need of centralized systems but also mobile enrolment systems and independent platforms that can work without Internet and electricity.

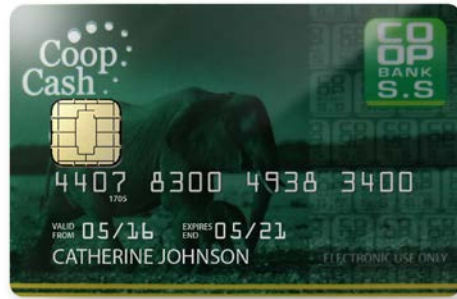
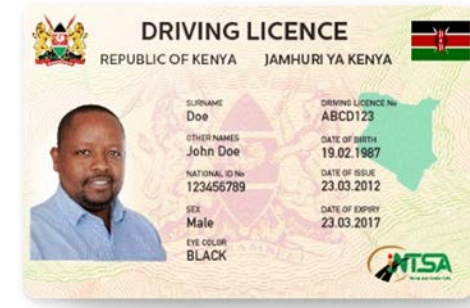
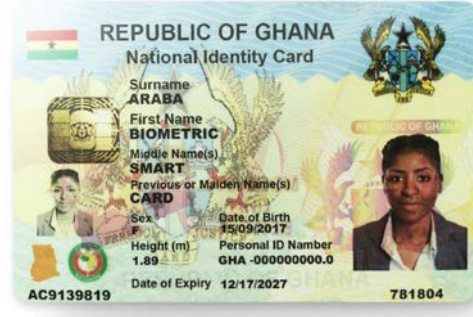


A healthy balance between secure documents and professionally developed systems is needed.

X Infotech's advantages



X Infotech case studies



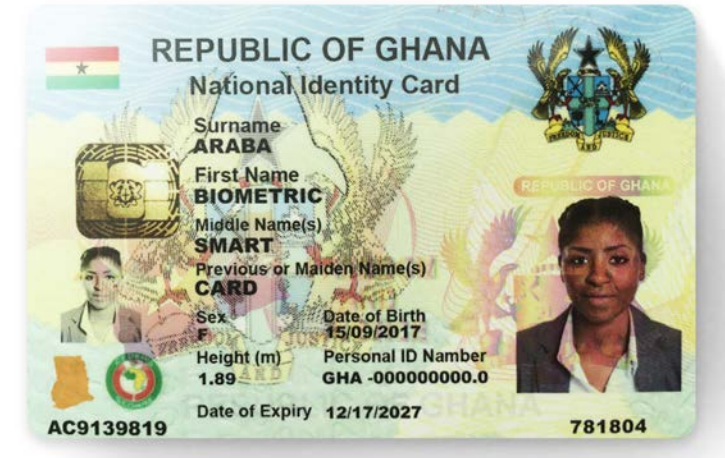
Ghana eID case



End-to-end solution implemented by the consortium:
enrolment, personalization, instant issuing and in-the-field usage, combined with national AFIS system

Set of Chip Functionalities

- ICAO ID application (SAC/EAC compliant)
- National ID application (EACv2)
- Match-on-card
- PKI application,
- CPA payment application



Card is a combination of legacy barcode cards and modern chip card

Chip – CC EAL5+ certified, biometrics, EAC (CA/TA), PKI, end-to-end encryption between mobile stations and central DB



Enrolment & Card personalization - mobile kits



Further developments

Mobile tablets for cardholder enrolment, biometric authentication, and post-issuance solution for information update on the chip

Huduma card case



Quick facts (Statistics from Huduma Kenya service)

- ✓ Customers served daily: **30,000**
- ✓ Government services: **45+** government services available at Huduma Centres.
- ✓ Revenue: **KES 12 billion** collected

Awards



SERVICE
EXCELLENCE
AWARDS



ICX
INSTITUTE OF CUSTOMER EXPERIENCE



Huduma card case



Multi-functional social card

Identification: biometrics - photo and fingerprints

Payment function: MasterCard and CPA

Integration: 4 major banks + framework to on-board other participants, 12 ministries, connection to IPRS database

Mobile devices for pre-enrolment and payments

Security: chip and PIN



Features of Huduma Card

One multi-purpose card

Safety

Acceptance

No bank account required

Value-added services

Why Huduma Card

- ✓ Cost saving
- ✓ Enhanced transparency
- ✓ Financial inclusion
- ✓ Centralized government database
- ✓ One-stop shop platform

X Infotech

- ✓ **Knowledge & expertise** gained from real projects installations
- ✓ **Full set of products** to support programmes from A to Z
- ✓ **Mobile components** to facilitate the speed of adoption
- ✓ **Financial inclusion** option



Electronic identity documents



Electronic driver's licenses



Border control management



Social multi-application cards



Financial cards, Payment app + ID



Biometric verification

Thank You!



Vadims Teresko
Business Development Director