

# VERIDOS

IDENTITY SOLUTIONS

by Giesecke+Devrient  
and Bundesdruckerei

# Unlocking the Future of Travel: Mobile ePassport Services

Embracing future advancements

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# New ePassport Services to be introduced in Bangladesh soon

To enhance citizen services

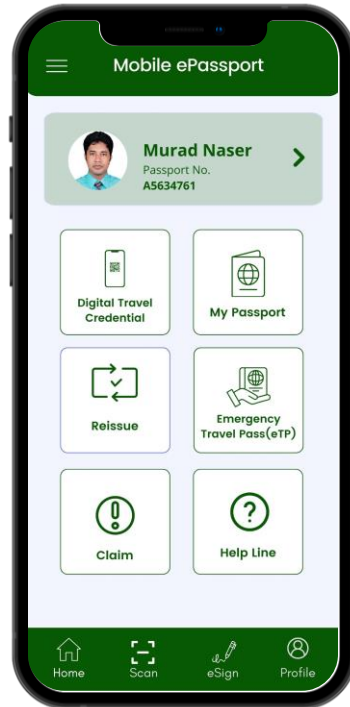
- **Backup to physical passport**  
Serves as backup during emergencies.
- **Digital Enabling**  
Easy access to digital services through passport wallet.
- **Secure Data Sharing**  
Authenticity of data guaranteed.
- **SmartTravel**  
Seamlessly integrates with travel services.
- **Environmental Sustainability**  
Reduces paper reliance.



# Introducing Mobile ePassport Services

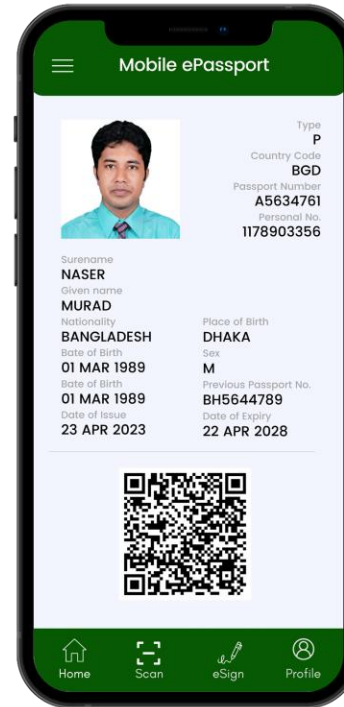
## Passport Holder's Profile

General information about the passport holder



## Associated Service Option

Services like **Passport Reissue**, **eTP**, **Claim** and **Helpline**



## Passport Info

Contains all the passport's relevant information, including same photograph as in the passport

## QR Code (VDS)

Authorized authentication by reading the QR.

## Additional Feature

The navigation panel contain the options for **Scan** and **eSign** and **Profile** management.

# Mobile ePassport Services - The Features

01

## ePassport Reissue

Through the app, they can effortlessly complete the application process from the comfort of their home.

02

## Emergency Travel Pass (eTP)

Simple to request and obtain an eTP while abroad.

03

## Claim Management

Users can quickly report the loss of their passport to prevent unauthorized use.

04

## Help Line Support

Through direct chat and chatbot the customer can solve any problem.

05

## Digital Travel Credential

Based on ICAO DTC Type-1, helpful for seamless travel, eVisa, and other services.

06

## eSign

Pertinent for passport and visa-related processes.

07

## Self KYC

Since ePassport serve as an ID document, the citizens can authenticate their identity through Mobile ePassport for various processes. Like bank account opening, mobile SIM activation and so on.

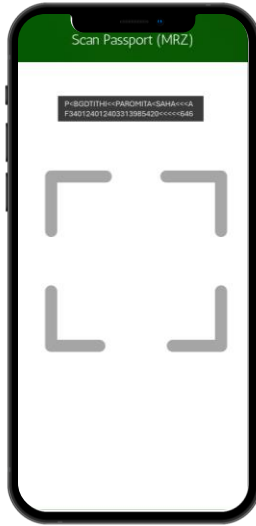
# Self-Onboarding

## Process Flow



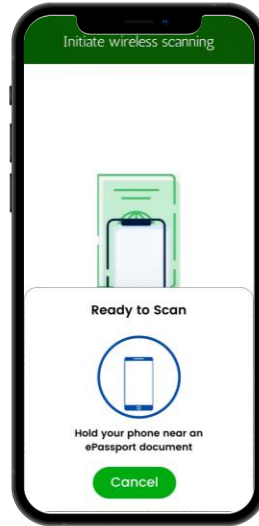
### Download

Download the App from respective App stores



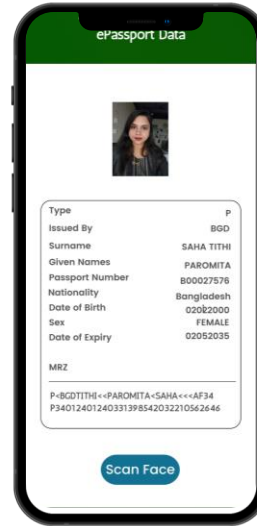
### Scan MRZ

Scan MRZ code from data page



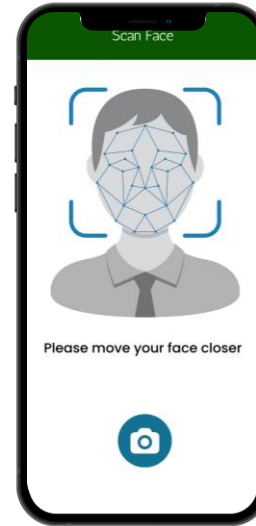
### Read the Chip

Extract passport holder information on the chip



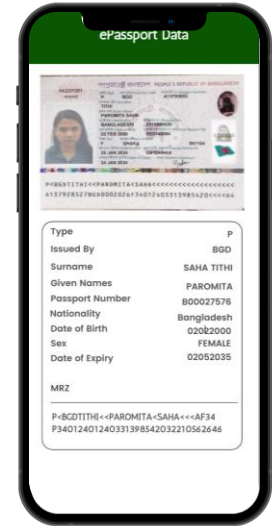
### Review

View passport information and proceed to the next step



### Validation

Liveness detection and face recognition



### Activation

Afterwards, the process is completed

# ePassport Reissuance

## Process Flow



### Press the Re-Issue option



### Information

- Input the following information:
- Type of booklet
  - Delivery type
  - Pick-up location



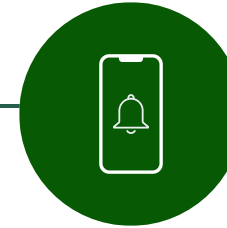
### Validation

Liveness detection and face recognition



### Payment

Make payment via eKPay gate way



### Notification

Users will get notification when the process is completed



### Issuance

The customer will receive the passport through fingerprint verification

After completing all the existing processes, the passport is ready for issuance

# How are Mobile ePassport Services beneficial for your digital transformation?

01

## Contribute Smart Bangladesh

Through this service, passport authorities can play an important role in the implementation of Smart Bangladesh Vision 2041.

02

## Additional Revenue

Apart from the passport service, the service can also bring additional revenue for various smart services. Such as mobile ePassport issuance fee and other associate services.

03

## Enabling eService

Enables passport as basis for many other electronic services in the future, increases importance of passport document inside Bangladesh.



# ePassport & Automated Border Control Project

## Example of Successful Technology Partnership

- Over 17m ePassports issued since 2020
- 72+ regional passport offices implement ePassport
- 50+ Foreign Missions implement ePassport
- 25k ePassports produced per day
- 50 eGates installed at international borders



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## Visit us at booth P1-02

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